Updating Your MFF Website Profile

1. Go the MFF website at: www.multifamilyfoundation.org.
2. Click on the Personal Profiles tab (or any tab that requires a login).
3. Login using your username or password. If you have forgotten your username or password, see the instructions below for resetting your password.
4. Once you have logged in, click on the Settings button at the top of the page (or next to your name on the Personal Profile tab).

5. Select the *My Family Profile* tab.
6. Fill in the form. You will be required to provide a mailing address as well as your preference for receiving communications from the Multi-Family Foundation.
a. If you check the box next to "Allow people to send you private messages," family members with a website account will be able to send you an email through the profile page, but your email address will *not* be disclosed.
b. You are also encouraged to provide a current photo, but this is not required.
7. Click the *Submit* button located near the bottom to save your changes.

Obtaining MFF Website Username/Resetting Password

1. Go the MFF website at: www.multifamilyfoundation.org.
2. Click on the Personal Profiles tab (or any tab that requires a login).
3. Click the link below the Submit button that says, "*Forgot your user name or password? Click here.*"
4. Enter the email address associated with your account.
5. You will receive an email that will tell you your username. It will also have a link to reset your password.
6. Click the link from the email and enter your new password twice.
7. The system will tell you that your password was reset.
8. Visit www.multifamilyfoundation.org and login with your username and new password.
9. If you continue to have problems, send us a message via the *Contact Us* tab of the website.